

Environmental, Social and Governance Report

環境、社會及管治報告

ABOUT THIS REPORT

This report highlights Suncity Group Holdings Limited (the “**Company**”) and its key operations’ (collectively referred to as “**Suncity**”) Environmental, Social, and Governance (“**ESG**”) performance, for the purpose of assisting all stakeholders in understanding Suncity’s ESG concepts and practices in achieving sustainable development for the future. The Report complies with the disclosure requirements set out in the ESG Reporting Guide as described in Appendix 27 of the Main Board Listing Rules on The Stock Exchange of Hong Kong Limited (the “**Stock Exchange**”).

Reporting Boundary

The ESG Report covers Suncity’s overall performance in two subject areas, namely, environmental and social, of its key business operations (“**Key Operations**”) as listed below, that contributed to approximately 81% of Suncity’s total revenue[#] for the period from 1 January 2020 to 31 December 2020 (the “**Reporting Period**”), unless otherwise stated.

The Key Operations that this report covers include:

- i. property development in Guangdong and Anhui Provinces in the People’s Republic of China (the “**PRC**”);
- ii. property leasing in Shenzhen in the PRC;
- iii. potential property development in Japan;
- iv. provision of hotel and integrated resort general consultancy service in Vietnam;
- v. provision of travel related products and services in Macau;
- vi. development and operation of an integrated resort in the Philippines;
- vii. an integrated resort in Vietnam (“**Hoiana**”), which Suncity indirectly owns approximately 34% equity interest in through a joint venture of the Company;
- viii. the headquarters in Hong Kong.

關於本報告

本報告重點介紹太陽城集團控股有限公司(「**本公司**」)及其主要業務(統稱「**太陽城**」)的環境、社會及管治(「**環境、社會及管治**」)表現，旨在協助所有持份者了解太陽城在實現未來可持續發展方面的環境、社會及管治理念及常規。本報告遵守香港聯合交易所有限公司(「**聯交所**」)主板上市規則附錄二十七環境、社會及管治報告指引所載的披露規定。

報告範圍

除另有說明外，環境、社會及管治報告涵蓋太陽城於下文所列主要營運業務(「**主要業務**」)兩個主要範疇(即環境及社會)的整體表現，該等主要業務於2020年1月1日至2020年12月31日期間(「**報告期間**」)貢獻太陽城總收入[#]約81%。

本報告涵蓋的主要業務包括：

- i. 於中華人民共和國(「**中國**」)廣東省及安徽省的物業開發；
- ii. 於中國深圳的物業租賃；
- iii. 於日本的潛在物業開發；
- iv. 於越南提供酒店及綜合度假村的一般顧問服務；
- v. 於澳門提供旅遊相關產品及服務；
- vi. 於菲律賓開發及經營綜合度假村；
- vii. 於越南之綜合度假村(「**會安南岸綜合娛樂度假村項目**」)，太陽城透過本公司之一間合營公司間接擁有會安南岸綜合娛樂度假村項目約34%股權；
- viii. 香港總部。

[#] Suncity’s total revenue represents aggregate of consolidated revenue of the Group and the revenue of a joint venture of the Company

[#] 太陽城總收入指本集團綜合收入及本公司一間合營公司之收入總額

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Since 15 October 2020, Suncity began holding approximately 69.66% equity interest in Summit Ascent Holdings Limited, which holds approximately 77.5% controlling interest in an integrated resort namely Tigre de Cristal, in the Russian Federation. In addition, on 19 November 2020, Suncity acquired 100% of the entire interest in Dongyang Xinguang Pacific Industrial Company Limited (“**Dongyang Xinguang**”). As the operations of Tigre de Cristal and Dongyang Xinguang were only consolidated within Suncity in the fourth quarter of 2020, they are not included under the Key Operations of Suncity within this Reporting Period, but its employment figures are disclosed and covered in the section headed “Employment Figures” in this report.

Reporting Principles

The preparation of the ESG Report has applied the following principles:

Materiality – materiality assessments have been carried out to identify material environmental and social issues that have major impacts on investors and other stakeholders, the significant stakeholders, process, and results of the engagement of which are presented in the section “Stakeholder Communication” in the Report.

Quantitative – key performance indicators (“**KPIs**”) have been established, and are measurable and applicable to make valid comparisons under appropriate conditions; information on the standards, methodologies, assumptions, and/or calculation tools used, and sources of conversion factors used, have been disclosed when applicable.

Consistency – consistent statistical methodologies and presentation of KPIs have been used to allow meaningful comparisons of related data over time.

Balance – all available information has been reported impartially with concrete figures and supporting documentations; no selections, omission, or presentation formats that may inappropriately influence a decision or judgement by the report reader has been made throughout the whole reporting process.

自2020年10月15日起，太陽城開始持有凱升控股有限公司的約69.66%股權，該公司持有綜合度假村水晶虎宮殿(俄羅斯聯邦的綜合度假村)的約77.5%控股權益。此外，於2020年11月19日，太陽城收購東陽新光太平洋實業有限公司(「東陽新光」)全部權益。由於水晶虎宮殿及東陽新光的業務僅於2020年第四季度於太陽城內綜合入賬，故彼等於本報告期間並無計入太陽城的主要業務，惟其僱傭數據於本報告「僱傭數據」一節披露及涵蓋。

報告原則

編製環境、社會及管治報告已應用以下原則：

重要性 – 我們已進行重要性評估，以識別對投資者及其他持份者有重大影響的重大環境及社會事宜，重大持份者、參與過程及結果於本報告「持份者溝通」一節呈列。

量化 – 我們已建立關鍵績效指標(「**關鍵績效指標**」)，並可予計量及適用於在適當情況下作出有效比較；有關所用標準、方法、假設及／或計算工具以及所用轉換因素來源的資料已於適用情況下披露。

一致性 – 採用一致的統計方法及關鍵績效指標的呈列方式，使相關數據日後可作有意義的比較。

平衡 – 所有可獲得的資料均以清晰的數據及支持文件公正地報告，於整個報告過程中，並無任何可能會不恰當地影響報告讀者決策或判斷的選擇、遺漏或呈報格式。

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ESG COMMITMENT

Being part of the property-related and tourism-related industries implies that Suncity's operations could impose effects on a wide variety of people, the environment in adjacent areas, and their habitants. With due consideration, Suncity is committed to put emphasis especially on employees benefit and their health and safety, the use of natural resources, attention to people living in nearby communities, as well as supply chain management on such aspects.

Such commitment is enacted by closely following and strictly complying with all relevant laws, regulations, and policies across different jurisdictions. It is also expected that a series of more detailed policies and target sets regarding such issues will be developed for better monitoring and measurement of Suncity's ESG performance. The board of directors of Suncity (the "**Board**") will continue to explore ways to further strengthen the ESG governance of Suncity.

Statement from the Board

As a leading conglomerate that operates across various sectors, the Board is fully aware of the sustainability and ESG issues associated with Suncity. It is of paramount importance that Suncity strikes a balance between protecting the environment and creating social values while achieving commercial returns and maintaining profitability. When such topics are properly addressed, Suncity's social responsibility can be exhibited, while great value will be brought to its shareholders. The Board is committed to taking overall responsibility for Suncity's ESG strategy and reporting. For such purpose, ESG risk has been incorporated in part of Suncity's risk management agenda, and relevant internal control systems have been put in place.

環境、社會及管治承諾

作為物業相關及旅遊相關行業的一部分，太陽城的業務可能對各種各樣的人士、鄰近地區的環境及其居民造成影響。經審慎考慮後，太陽城特別重視員工福利及其健康與安全、天然資源的使用、對附近社區居民的關注以及有關方面的供應鏈管理。

有關承諾乃透過嚴格遵守不同司法權區的所有相關法律法規及政策而制定，同時預期將制定一系列有關該等問題的更詳細政策及目標，以更好地監控及計量太陽城的環境、社會及管治表現。太陽城董事會（「**董事會**」）將繼續探索進一步加強太陽城環境、社會及管治管治的方法。

董事會聲明

作為一家跨行業的領先企業集團，董事會完全知悉與太陽城相關的可持續發展及環境、社會及管治事宜。太陽城在保護環境與創造社會價值之間取得平衡，同時實現商業回報及保持盈利能力至關重要。當有關議題獲妥善處理時，可展示太陽城的社會責任，同時為其股東帶來巨大價值。董事會致力就太陽城的環境、社會及管治策略及報告承擔整體責任。為此，環境、社會及管治風險已納入太陽城風險管理議程的一部分，並已建立相關內部監控系統。

Governance Structure

The Board takes an overall lead in managing Suncity's ESG policies and initiatives, providing directions and supervising their implementation and performance. Together with the risk management committee of the Company, they oversee any risk exposures that have not been identified and addressed.

The Board has delegated management of Suncity to be responsible for coordinating the implementation of Suncity's environment, employment and labour practices, operating practices, service quality assurance, and community investment policies.

Management regularly monitors and reviews communications with internal and external stakeholders to continuously improve its ESG management approach and strategy. Professionals and legal advisors are also consulted for any relevant and challenging issues, to ensure that all topics are covered and understood. When material issues are found, they are evaluated and assessed. The Board would also be informed of such assessments such that they have an overview of what the significant topics are. Topics that are considered high-risk take priority when measures are being developed.

A transparent approach is taken when developing policies and undertaking evaluation to ensure that all decisions made are sustainable, effective, and practical. Communication with stakeholders is also maintained to keep constructive advises and stakeholder-oriented measures present.

管治架構

董事會全面領導太陽城的環境、社會及管治政策及舉措，提供方向並監督其實施及表現。董事會連同本公司風險管理委員會監督任何尚未識別及處理的風險。

董事會已授權太陽城管理層負責協調太陽城環境、僱傭及勞工常規、經營常規、服務質量保證及社區投資政策的實施。

管理層定期監察及檢討與內部及外部持份者的溝通，以持續改善其環境、社會及管治管理方針及策略。我們亦會就任何相關及具挑戰性的問題諮詢專業人士及法律顧問，以確保涵蓋及了解所有議題。當發現重大問題時，我們會對其進行評估。董事會亦會獲告知有關評估，以了解重大議題的概況。當制定措施時，被認為高風險的議題會優先考慮。

在制定政策及進行評估時，我們採取高透明度的方法，以確保所有決策均可持續、有效及實用。我們亦與持份者保持溝通，以保持具建設性的建議及持份者為本的措施。

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Key Highlights of Our ESG Policies

Suncity adheres to the following principles when carrying out its daily operations:

- Strictly follow all applicable laws and regulations under the legal framework of the corresponding jurisdiction
 - Firmly withdraw from taking any actions or using any products which may harm the environment
 - Actively communicate with employees and care for their basic rights, health and safety, and personal developmental needs
 - Demonstrate as a corporate with high moral standards that is kind to the natural environment
 - Promote environmental protection awareness throughout all levels of its operations and to its clients
 - Cooperate and support measures aimed at community improvement as required by relevant regulatory bodies or authorities
- 在相應司法權區的法律框架下嚴格遵守所有適用法律法規
 - 堅決撤銷採取任何行動或使用任何可能損害環境的產品
 - 積極與員工溝通，關注員工基本權益、健康與安全，以及個人發展需求
 - 展示為對自然環境具有高道德標準的企業
 - 在其業務的各個層面及向其客戶推廣環保意識
 - 配合及支持相關監管機構或機構要求改善社區的措施

Memberships and Awards

Suncity's property development and leasing operations are members of certain bodies that functions to establish communications within local communities, share safety and hazards-related information, and update industrial knowledge.

They have also received several certifications and awards that honours them for improving the safety of neighbourhoods, as well as of their workplace, and being a sponsor for supporting events for the disadvantaged.

Hoiana has been accredited with LEED (Leadership in Energy and Environmental Design) and GEO (Green Energy Office) for its sustainable building design. In the upcoming year, it aims to obtain more certifications as a recognition for its efforts in promoting quality management system, food and beverages management, as well as to push forward and operate the Global Sustainable Tourism Council in Vietnam.

STAKEHOLDER COMMUNICATION

Considering the wide range of businesses that Suncity engages in, Suncity closely communicates with its stakeholders through various channels to understand their concerns and expectations, and identify significant issues which may pose risks to the business operations. To achieve so, the Company has set out the full spectrum of stakeholders by consulting various departments within Suncity and leveraged on the on-going communication channels and day-to-day interactions to engage these stakeholders.

我們環境、社會及管治政策的主要摘要

太陽城於進行其日常營運時遵守以下原則：

- 在相應司法權區的法律框架下嚴格遵守所有適用法律法規
- 堅決撤銷採取任何行動或使用任何可能損害環境的產品
- 積極與員工溝通，關注員工基本權益、健康與安全，以及個人發展需求
- 展示為對自然環境具有高道德標準的企業
- 在其業務的各個層面及向其客戶推廣環保意識
- 配合及支持相關監管機構或機構要求改善社區的措施

會員及獎項

太陽城的物業開發及租賃業務為若干機構的成員，其職能為在當地社區建立溝通、分享安全及危害相關資料以及更新行業知識。

我們亦已獲得多項認證及獎項，以表彰我們在改善社區安全及工作場所方面的表現，並贊助支持弱勢社群的活動。

會安南岸綜合娛樂度假村項目的可持續建築設計已獲得LEED(領先能源與環境設計)及GEO(綠色能源辦公室)認證。來年，該項目旨在獲得更多認證，以表彰在推廣質量管理體系、餐飲管理以及推廣及經營越南全球永續旅遊議會方面的努力。

持份者溝通

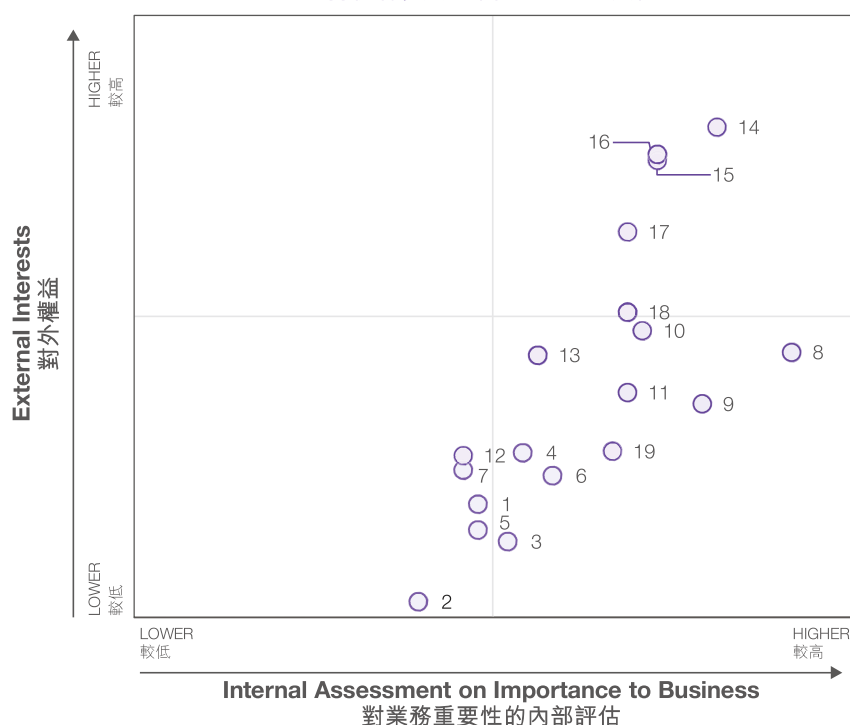
考慮到太陽城從事的業務範圍廣泛，太陽城透過多種渠道與其持份者密切溝通，以了解彼等的關注及期望，並識別可能對業務營運構成風險的重大問題。為達致此目標，本公司已透過諮詢太陽城內各部門及利用持續溝通渠道及日常互動與該等持份者溝通，從而羅列各範疇的持份者。

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During the Reporting Period, Suncity has specifically engaged with members of the Board, senior management, employees, shareholders, clients, customers, tenants, and external consultants to gain further insights on material aspects and challenges via annual general meeting, company's website, press release, staff meetings, satisfaction surveys, daily contacts, and questionnaires. From the questionnaire, a materiality assessment was undergone for Suncity to better identify, prioritise, and address issues that stakeholders felt important. The materiality assessment is as follows:

於報告期間，太陽城特別與董事會成員、高級管理層、員工、股東、顧客、客戶、租戶及外部顧問進行溝通，以透過股東週年大會、公司網站、新聞稿、員工會議、滿意度調查、日常聯繫及問卷調查進一步了解重大範疇及挑戰。透過問卷，太陽城進行重要性評估，以更好地識別、優次處理及解決持份者認為重要的問題。重要性評估如下：

Materiality of Different Topics from Stakeholder Engagement
持份者參與的不同議題的重要性



Environmental 環境	Social 社會	Operating Practices 經營常規
1 Use of Energy 能源使用	8 Employment 僱傭	12 Supply Chain Management 供應鏈管理
2 Use of Water 用水	9 Workplace Health and Safety 工作場所健康與安全	13 Intellectual Property 知識產權
3 Air Emission 廢氣排放	10 Development and Training 發展及培訓	14 Data Protection 資料保護
4 Waste and Effluent 廢棄物及污水	11 Labour Standards 勞工準則	15 Customer Service 客戶服務
5 Other Raw Materials Consumption 其他原材料消耗		16 Quality Assurance of Products and Services 產品及服務質量保證
6 Environmental Protection Measures 環境保護措施		17 Consumer Welfare 消費者權益
7 Climate Change 氣候變化		18 Anti-corruption 反貪污
		19 Social Contribution 社會貢獻

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According to the matrix, the most material topics to stakeholders are:

1. Data Protection
2. Quality Assurance of Products and Services
3. Customer Service
4. Consumer Welfare
5. Anti-corruption

While Suncity has always been attentive to such topics, it is determined that it will place more resources in addressing any flaws in the system to fulfil its stakeholders' expectations.

Stakeholders' Feedback

Suncity welcomes stakeholders' feedback on its ESG approach and performance. Any stakeholder is welcomed to give suggestions or share views with Suncity via email at ir@suncitygroup.com.hk.

OUR ENVIRONMENT

Suncity attaches great importance to the environment when carrying out its business activities and understands its role in fighting climate change. It complies with all applicable laws and regulations concerning the environment. Suncity hopes to see an improving trend in its environmental performance in the future. To facilitate that, employees of all levels and departments are encouraged to keep environmental protection a key consideration when making business decisions. Different programmes and trainings would be put in place such that the overall environmental protection awareness of Suncity would increase to realise the targets.

根據矩陣，對持份者最重要的議題為：

1. 資料保護
2. 產品及服務質量保證
3. 客戶服務
4. 消費者權益
5. 反貪污

儘管太陽城一直關注該等議題，但仍決定將投放更多資源解決系統中的任何缺陷，以滿足持份者的期望。

持份者反饋

太陽城歡迎持份者對其環境、社會及管治方針及表現提出意見。歡迎任何持份者透過電郵(ir@suncitygroup.com.hk)向太陽城提出建議或分享意見。

我們的環境

太陽城在進行業務活動時非常重視環境，並了解其在應對氣候變化方面的角色。太陽城遵守所有有關環境的適用法律法規。太陽城期望其環境表現於未來呈現改善趨勢。為此，我們鼓勵各級及部門的員工在作出業務決策時，將環境保護列為重要考慮因素。不同計劃及培訓將推行，以提高太陽城的整體環保意識，從而實現目標。

Climate Change

Suncity acknowledges that it has a role in limiting climate change, and that climate change may impose an impact in limiting Suncity's operations. To better identify and address the risks involved, Suncity is committed to looking at climate change issues together with other ESG issues. This means the Board will take lead to investigate on climate-change related matters, which will be supported by management. When material aspects are identified, policies shall be formulated to address them.

With climate change issues considered, Suncity may be threatened by both physical risks and transition risks. For all Suncity's operations, event-driven extreme weather may disrupt supply chains, which would interrupt business activities and affect revenues; whereas to meet with laws and regulations newly enforced and market driven changes as responses to climate change, a cost may be incurred to Suncity. For Suncity's properties and integrated resorts especially, extreme climatic events, whether sea level rise or super hurricanes, may also cause direct damage to Suncity's assets. It is therefore of paramount importance that Suncity takes such risks into consideration to prevent any loss.

That being said, Suncity remains hopeful knowing that it can bring positive impacts to the environment. Understanding its more significant environmental effects as the emissions of air pollutants and greenhouse gases from the consumption of purchased electricity and fuel, and generation of certain waste from daily operations, policies have been established as a guidance to better control Suncity's environmental performance.

During the Reporting Period, Suncity did not note any cases of material non-compliance relating to air and greenhouse gas emissions, discharge into water and land, and the generation of hazardous and non-hazardous waste.

氣候變化

太陽城知悉其在減少氣候變化方面擔當重要角色，而氣候變化可能造成限制太陽城的業務的影響。為更好地識別及應對所涉及的風險，太陽城致力於關注氣候變化問題以及其他環境、社會及管治問題。這意味著董事會將帶領對氣候變化相關事宜進行調查，並將得到管理層的支持。當識別重大範疇時，應制定政策進行處理。

考慮到氣候變化問題，太陽城可能面臨實質性風險及過渡性風險。就所有太陽城的業務而言，事件引致的極端天氣可能導致供應鏈中斷，從而中斷業務活動並影響收入，而為遵守新實施的法律法規以及應對氣候變化的市場引致的變化，太陽城可能產生成本。尤其就太陽城的物業及綜合度假村而言，極端天氣事件(不論海平面上升或出現超級颶風)亦可能對太陽城的資產造成直接損害。因此，太陽城將該等風險納入考慮以防止任何損失是至關重要的。

儘管如此，太陽城仍希望能為環境帶來正面影響。了解到其對環境的影響較為顯著，因為消耗外購電力及燃料會產生空氣污染物及溫室氣體排放，以及日常營運會產生若干廢棄物，我們已制定政策作為指引，以更好地控制太陽城的環保表現。

於報告期間，太陽城未有知悉任何有關空氣及溫室氣體排放、海上及陸上排放、產生有害及無害廢棄物的重大違規情況。

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Case Study – Hoiana, integrated resort development in Vietnam

Being closely located to the shore, the resort is prone to impacts that may be brought about by rising sea levels and beach erosion. Extreme weather events, such as storms and typhoons which may cause floods, are also identified as threats that may put Suncity's operations at risks. In addition, increased temperature may lead to a rise in energy demand, which may contribute to further greenhouse gas emission.

To deal with these challenges, the resort has appointed a sustainability consultant to review such risks and develop a strong sustainability charter. Currently, beach erosion protection and extensive dune landscaping had been implemented; drainage design and flood protection systems are under review for improvement; and the variable drives across the HVAC (heat, ventilation, and air conditioning) systems are expected to be retrofitted for improved energy efficiency. These efforts are expected to mitigate risks brought about by climate change and build resilience.

案例研究 – 越南綜合度假村發展項目：會安南岸綜合娛樂度假村

該度假村毗鄰海濱，容易受到海平面上升及海灘侵蝕所帶來的影響。極端天氣事件(如可能引致水災的風暴及颱風)亦被識別為可能令太陽城的業務面臨風險的威脅。此外，氣溫上升可能導致能源需求上升，從而可能進一步導致溫室氣體排放。

為應對該等挑戰，該度假村已委任一名可持續發展顧問檢討該等風險，並制定一套全面的可持續發展約章。目前，我們已實施沙灘侵蝕保護及大規模沙丘美化，並正檢討排水設計及防洪系統以作改善，且預期對HVAC(供暖、通風及冷氣)系統的可變驅動器進行改造以提高能源效率。這些努力可望減輕氣候變化帶來的風險並提升我們的抗禦能力。

Emissions

Air pollutants and greenhouse gas (“GHG”) emissions are understood as significant factors to address to combat climate change. To reduce emissions, only high-quality fuel is used within Suncity's fleet. Where appropriate, Suncity uses electric buggies to reduce emissions. Suncity also tends to choose suppliers that are closely located near its operations, such that emission induced by transport between the suppliers and the operations can be minimised. For other reduction measures and policies related to Suncity's energy consumption of purchased electricity and fuel, please refer to the corresponding session.

排放物

空氣污染物及溫室氣體(「溫室氣體」)排放被認為是應對氣候變化的重要因素。為減少排放，太陽城的車隊僅使用優質燃料。在適當情況下，太陽城使用電動高爾夫球車以減少排放。太陽城亦傾向於選擇鄰近其業務地點的供應商，從而盡量減少供應商與業務之間因運輸而產生的排放。有關太陽城購買電力及燃料的能源消耗的其他減排措施及政策，請參閱相應章節。

Environmental, Social and Governance Report 環境、社會及管治報告

During the Reporting Period, the Key Operations of Suncity generated 0.34 kg of sulphur oxides (SO_x), 30.10 kg of nitrogen oxides (NO_x), and 1.33 kg of particulate matter (PM). 33,371.40 tonnes of carbon dioxide equivalent (tCO₂e), which included carbon dioxide, methane, nitrous oxide, and hydrofluorocarbons, was also emitted. The intensity was 175.96 tCO₂e/million Renminbi (“RMB”) revenue, or 11.84 tCO₂e/employee.

於報告期間，太陽城的主要業務產生0.34千克硫氧化物(SO_x)、30.10千克氮氧化物(NO_x)及1.33千克顆粒物(PM)。我們亦排放33,371.40噸二氧化碳當量，包括二氧化碳、甲烷、氧化亞氮及氫氟碳化物。密度為175.96噸二氧化碳當量／人民幣(「人民幣」)百萬元收入，或11.84噸二氧化碳當量／員工。

Scope of GHG emissions	Emission sources		GHG Emission	Sub-total	Total GHG emission
溫室氣體排放範圍	排放來源		溫室氣體排放 (tCO ₂ e) (噸二氧化碳當量)	小計 (tCO ₂ e) (噸二氧化碳當量)	溫室氣體 排放總量 (%) (%)
Scope 1 Direct emission 範圍一 直接排放	Combustion of fuels in stationary sources 固定燃料燃燒	Towngas 煤氣	3.77	547.11	1.6%
		LPG 液化石油氣	146.27		
	Combustion of fuels in mobiles sources 移動燃料燃燒	Diesel 柴油	340.07		
		Petrol 汽油	57.00		
Scope 2 Energy indirect emission 範圍二 能源間接排放	Purchased electricity 外購電力		32,623.47	32,624.35	97.8%
	Purchased Towngas 外購煤氣		0.88		
Scope 3 Other indirect emission 範圍三 其他間接排放	Paper waste disposed at landfills 棄置於堆填區的廢紙		31.29	199.94	0.6%
	Electricity used for processing fresh water by third parties 第三方用於處理淡水的電力		112.32		
	Electricity used for processing sewage by third parties 第三方用於處理污水的電力		52.98		
	Business air travel by employees 員工乘坐飛機出外公幹		3.35		
Total 總計				33,371.40	100%

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Note 1: Emission factors were made reference to Appendix 27 of the Listing Rules and their referred documentation as set out by the Stock Exchange, unless stated otherwise.

Note 2: Combined margin emission factor of purchased electricity of 0.7921 tCO₂e/MWh was used for Anhui, 0.8042 tCO₂e/MWh was used for Guangdong, 0.791 tCO₂e/MWh was used for Macau, 0.810 tCO₂e/MWh was used for Hong Kong and 0.9130 tCO₂e/MWh was used for Vietnam.

Note 3: Scope 1 Combustion of Towngas includes GHG emitted during combustion of Towngas within the organisational boundaries; Scope 2 purchased Towngas includes GHG emitted within Towngas Ltd when Towngas was produced.

Waste

Suncity has a range of policies in place to reduce its operations' waste generation. For example, electronic administration and documentation is encouraged and cloud-based working environment is developed to reduce the need for printing; when printing is inevitable, duplex printing and reuse of single-sided printed paper is preferred, the usage of which could be traceable such that sources of heavy printing can be identified and controlled. In washrooms where the operations have control over, hand dryers are provided as an alternative to tissue paper.

To properly handle and treat waste, recycling bins are placed with simple instructions when appropriate for recycling, printer toner cartridges, ink boxes, and batteries are gathered to be sent to qualified collectors, who would treat them without causing harm to the environment. Where appropriate, Suncity also wishes that it can compost food waste and organic waste at operating sites, such that it can turn them into useful nutrients for landscaping, lessening stress on the landfills.

At larger operations, such as Hoiana, a long-term goal of halving the amount of waste sent to landfills in 2020 has been set. It is expected to be achieved by developing towards a more circular model, cooperating with suppliers to reduce waste generation at source, and making use of its waste segregation facilities to extract reusable waste and stream them to recyclers and relevant processors. It plans on involving the local community in managing and operating the segregation centre, such that waste reduction efforts can become more large-scale while providing job opportunities. Waste awareness programmes for employees and integration of such elements into standard operational procedures are expected to be introduced to facilitate such plans.

附註1：除另有說明外，排放系數乃參考上市規則附錄27及聯交所所載其參考文件。

附註2：安徽外購電力所採用合併邊際排放系數為0.7921噸二氧化碳當量／兆瓦時，廣東外購電力所採用合併邊際排放系數為0.8042噸二氧化碳當量／兆瓦時，澳門外購電力所採用合併邊際排放系數為0.791噸二氧化碳當量／兆瓦時，香港外購電力所採用合併邊際排放系數為0.810噸二氧化碳當量／兆瓦時，越南外購電力所採用合併邊際排放系數為0.9130噸二氧化碳當量／兆瓦時。

附註3：範圍一燃燒煤氣包括在組織範圍內燃燒煤氣時排放的溫室氣體；範圍2外購煤氣包括香港中華燃氣有限公司生產煤氣時排放的溫室氣體。

廢棄物

太陽城已制定一系列政策以減少其業務產生的廢棄物，例如鼓勵使用電子行政及文檔處理，並建立雲端工作環境，以減少印刷需要。當必須打印時，我們會優先選用雙面打印及重用單面打印紙，並可追蹤使用情況，從而識別及控制大量打印的來源。在業務營運控制範圍內的洗手間，我們提供乾手機以代替衛生紙。

為妥善管理及處理廢棄物，我們在適當情況下放置附有簡單指示的回收箱以進行回收，並收集打印機碳粉盒、墨盒及電池予合資格收集商，以便在不對環境造成損害的情況下進行處理。在適當的情況下，太陽城亦希望能夠在業務地點對廚餘及有機廢物進行堆肥，將其轉化為有用的養份作景觀美化，減輕堆填區的壓力。

在較大規模的業務營運(如會安南岸綜合娛樂度假村項目)中，我們已訂立長期目標，於2020年將送往堆填區的廢物量減半，預期將透過發展更循環模式、與供應商合作以從源頭減少廢物產生及利用其廢物分類設施提取可再用廢物並將之分流到回收商及相關加工商來實現。我們計劃邀請當地社區參與管理及營運分類中心，除擴大減廢工作的規模外，同時可提供工作機會。我們預期為員工推行廢物意識計劃，並將有關元素融入標準營運程序，以促進有關計劃。

Environmental, Social and Governance Report 環境、社會及管治報告

During the Reporting Period, the Key Operations generated an insignificant amount of hazardous waste and 1,274 tonnes of non-hazardous waste. The intensity was 6.72 tonnes/million RMB revenue, or 0.45 tonnes/employee.

於報告期間，主要業務產生少量的有害廢棄物及1,274噸無害廢棄物。密度為6.72噸／百萬人民幣收入，或0.45噸／員工。

Waste Generated 所產生廢棄物	Amount 數量 (tonnes) (噸)	Treatment Method 處理方法
Hazardous Waste 有害廢棄物	Printing Cartridges & Lighting waste 打印墨盒及照明廢物	<0.01 Collected and treated by qualified handler 由合資格處理商收集及處理
Non-hazardous waste 無害廢棄物	Domestic Waste 生活廢物	1,255 Landfilled 送往堆填區
	Organic Waste 有機廢物	18 Collected and treated by qualified handler (will be used for gardening in the future) 由合資格處理商收集及處理(未來將用於園藝)
	Waste cooking oil 廢棄食用油	1 Collected and treated by qualified handler 由合資格處理商收集及處理

Energy

The objective of energy conservation and reduction of energy waste is always upheld by members of Suncity. To minimise emissions induced by electricity consumption, Suncity has a range of energy conservation measures to ensure efficient energy use. Practices such as arranging regular maintenance for electrical appliances, installing LED lights when a replacement is necessary, switching off idle appliances, and setting timer for heating and cooling systems, are adopted for maximising electricity efficiency. When applicable, motion sensor elevators are used such that less power would be consumed when no one is using the facility; energy saving control systems, where air conditioning or lighting supply would be adjusted under different situations, are also in place. As for fuel consumption reduction, only environmentally friendly vehicles are purchased, and route plans that cover more destinations are developed to reduce vehicles use. Suncity has installed solar panels at Hoiana to make use of renewable solar energy and reduce reliance on purchased electricity. As of the end of the Reporting Period, the rooftops of various buildings in the resort village had been installed over 2,000 solar PV modules, supplying 21% of the power necessary for the operation.

能源

太陽城成員一直秉持節能及減少能源廢物的目標。為盡量減少電力消耗所引致的排放，太陽城採取一系列節能措施以確保有效使用能源。我們已採取多項措施，如安排電器的定期保養、於需要更換時安裝LED燈、關閉閒置電器以及設定供暖及冷氣系統的時間，以盡量提高電力效率。在適用的情況下，我們使用動態感應電梯，在沒有人使用設施的情況下將消耗較少的電力。我們亦設有節能控制系統，根據不同情況調整冷氣或照明供應。在減少燃料消耗方面，我們僅購買環保車輛，並在路線規劃時增加更多目的地，以減少車輛使用。太陽城已於會安南岸綜合娛樂度假村項目安裝太陽能電池板，以利用可再生能源及減少對外購電力的依賴。截至報告期末，該度假村內多幢建築物屋頂已安裝超過2,000個太陽能光伏組件，為業務營運提供21%的所需電力供應。

Suncity will continue to explore possibilities of reducing purchased energy use, including installing and powering solar panels and adopting more efficient heat recovery systems, where possible.

太陽城將繼續探索減少外購能源使用的可能性，包括安裝及為太陽能電池板供電，並在可能的情況下採用更有效的熱回收系統。

Environmental, Social and Governance Report 環境、社會及管治報告

During the Reporting Period, a total of 38,233,498 kWh of energy was consumed by the Key Operations, they were contributed mainly by purchased electricity. The intensity was 201,595 kWh/million RMB revenue, or 13,568 kWh/employee.

於報告期間，主要業務共消耗38,233,498千瓦時的能源，主要來自外購電力。密度為201,595千瓦時／百萬人民幣收入，或13,568千瓦時／員工。

Energy Used 所使用能源		Consumption 消耗量	Unit 單位	Consumption in kWh 千瓦時消耗量
LPG	液化石油氣	48,480	kg 千克	636,973
Towngas	煤氣	1,476	unit 單位	19,676
Diesel	柴油	129,965	litre 公升	1,310,036
Petrol	汽油	21,431	litre 公升	195,338
Electricity	電力	36,071,475	kWh 千瓦時	36,071,475

Water

Aside from consuming water for daily use, Suncity consumes water also for its swimming pool facilities, kitchen, and amenities, in its property development and integrated resort operations. While water supply was stable and there was no issue in sourcing water that is fit for purpose, Suncity acknowledges it as an important and scarce resource of the planet that shall be reserved. Hence, water consumption is strictly monitored. Employees are reminded to efficiently use fresh water. When any unnecessary usage is identified, measures would be implemented for improvement. Most water used by Suncity are sent to centralised sewage treatment centres managed either by the government or other third parties, whereas the rest treats its own water before discharging. The integrated resort in Vietnam reuses grey water for flushing and uses water from a dedicated custom-built reservoir for landscape irrigation to reduce freshwater consumption. The grey water plant within the resort has a capacity of treating 434 m³ of grey water per day. There shall not be any environmental pollution caused by Suncity's water consumption that cause serious concern.

水

除日常用水外，太陽城亦於物業開發及綜合度假村營運中的游泳池設施、廚房及設施用水。儘管供水穩定，且在求取適用水源上並無遇上任何問題，但太陽城認為水乃地球的重要及稀有資源。因此，我們嚴格監控耗水量。我們提醒員工有效率地使用淡水。倘發現任何不必要的用水情況，我們將採取措施進行改進。太陽城的大部分用水被送往由政府或其他第三方管理的中央污水處理中心處理，而其餘用水於排放前由我們自行處理。越南的綜合度假村將中水重用作沖廁，並將特製水庫的水用作園景灌溉，以減少淡水消耗。度假村內中水廠每日可處理434立方米中水。太陽城的用水情況不會導致任何引起嚴重影響的環境污染。

During the Reporting Period, the property development operation in Anhui, the property leasing operation in Shenzhen, and Hoiana, consumed 264,894 m³ of fresh water, with an intensity of 1,397 m³/million RMB revenue, or 94 m³/employee. The rest are excluded either because there was no information on such consumption or there was no consumption during the Reporting Period.

於報告期間，安徽的物業開發業務、深圳的物業租賃業務及會安南岸綜合娛樂度假村項目共消耗264,894立方米淡水，密度為1,397立方米／百萬人民幣收入，或94立方米／員工。其餘項目不包括在內，原因是該等項目於報告期間並無有關該等用水的資料或並無產生用水。

Environment and Natural Resources

Efficient management of environmental and natural resources reduces operational costs and benefits the environment. Even though Suncity's operations do not generate significant impact to the environment, nor involve direct use of natural resources, it acknowledges the indirect environmental impacts caused by its businesses.

To minimise its impacts on the environment, it prioritises the use of cleaning agents that are biodegradable and phosphate free when possible. It also targets to source supplies from local areas, and adopt a circular economy if possible, for sustainability. All of these are intended to be addressed through a unified sustainability charter.

Suncity continues to review the environmental impact of its operations and makes use of best practices across its functions. It is also developing monitoring systems over resources consumption, the outcome of which will help identify and implement better performance strategies to enhance the contributions to environmental sustainability through good environmental practices. Suncity does not ignore the opportunity to contribute to sustainability within its sphere of capability, and is determined to achieve such target by adopting the practices abovementioned.

OUR EMPLOYEES

Suncity regards employees as highly intrinsic assets to its development. It strives to provide employees all fundamentals, such as work satisfaction, health, and all-rounded support, for their professional growth and competency enhancement. Suncity hopes by focusing on employees' inclusion and engagement, well-being, and skills building, their fullest potential can be unleashed. To achieve so, on top of complying with all relevant ethical and regulatory standards, fair and comprehensive employment policies and practices have been established.

Employment and Labour Practices

Suncity stringently follows all relevant laws and regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. All such terms and policies are clearly stated on the Employment Agreement and the Employees' Handbook. During the Reporting Period, there was not any noted case of non-compliance.

環境及天然資源

有效管理環境及天然資源可降低營運成本及有利於環境。儘管太陽城的業務不會對環境造成重大影響，亦不涉及直接使用天然資源，但我們知悉我們業務造成的間接環境影響。

為盡量減少對環境的影響，太陽城盡可能優先使用可生物降解及不含磷酸鹽的清潔劑，同時銳意從當地採購物資，並在可能的情況下採用循環經濟以實現可持續發展。我們計劃透過一套統一的可持續發展約章來實現以上舉措。

太陽城持續檢討其業務對環境的影響，並在職能中採用最佳常規。我們亦正就資源消耗制定監控系統，監控結果將有助識別及實施更佳表現策略，透過良好的環境常規提升對環境可持續性的貢獻。太陽城在其能力範圍內對可持續發展作出貢獻不遺餘力，決心透過採納上述常規實現以上目標。

我們的員工

太陽城視員工為業務發展過程中的寶貴資產。我們致力為員工提供工作滿足感、健康及全方位支持等所有基本因素，以促進員工的專業發展及能力提升。太陽城希望透過專注於員工的包容與參與、福祉及技能發展，發揮員工最大的潛力。為此，除遵守所有相關道德及監管標準外，本集團亦已制定公平及全面的僱傭政策及常規。

僱傭及勞工常規

太陽城嚴格遵守有關薪酬及解僱、招聘及晉升、工作時數、休假、平等機會、多元化、反歧視以及其他待遇及福利的所有相關法律法規。所有該等條款及政策均於僱傭協議及員工手冊中清楚列明。於報告期間，並無發現任何違規情況。

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Compensation and Benefits Package

Employees of Suncity are entitled to basic salary with discretionary bonus as per their job positions, responsibility, capability, contribution, performance, experience, and other attributes. Suncity reviews employees' salary annually in accordance with its business growth and market price.

Apart from monetary form of remuneration, non-monetary form of basic benefits, including annual leave, Mandatory Provident Fund Scheme (MPF), medical insurance, sickness allowance, marriage leave, bereavement leave, maternity or paternity leave, and pension.

Equal Opportunity

Suncity commits to the principle of equal opportunities during recruitment, selection, training, development, and promotion. No employee shall be discriminated against or deprived of opportunities on the basis of race, colour, nationality, ethnic or national origin, religion or belief, disability, trade union membership or non-membership, sex, sexual orientation, pregnancy and maternity, gender reassignment, marriage/civil partnership, age, or based on being a part-time or fixed term worker. Individuals shall be selected, promoted, and otherwise treated solely on the basis of their relevant aptitudes, skills, and abilities. Management is responsible for protecting employees or job applicants from discrimination of any kind, and any unlawful discriminatory action brought to their attention is to be treated with great care.

Harmonious Working Environment

Not only is diversity embraced within Suncity, the maintenance of a working environment free from harassment and bullying where every employee feels safe at being treated with respect and dignity is also a top priority. Suncity takes a zero-tolerance policy against any intimidating, hostile, degrading, humiliating, or offensive actions and behaviours, no matter physical or verbal, with or without the abuse of power or position. Any of such harassment or bullying is strictly prohibited and is treated as misconduct which may result in warranting dismissal. Anyone filing a complaint or assisting in an investigation shall be protected from intimidation, victimisation, or discrimination. Retaliating against an employee for complaining about harassment or bullying is a disciplinary offence.

薪酬及福利待遇

太陽城員工有權收取基本薪金，並根據職位、職責、能力、貢獻、表現、經驗及其他優點享有酌情花紅。太陽城每年根據業務增長及市價檢討員工薪金。

除金錢形式的薪酬外，非金錢形式的基本福利計有年假、強積金計劃(「強積金」)、醫療保險、疾病津貼、婚假、喪假、產假或待產假及退休金。

平等機會

太陽城於招聘、甄選、培訓、發展及晉升時奉行平等機會原則。不應基於種族、膚色、國籍、民族或國家原籍、宗教或信仰、殘疾、工會會員或非會員身份、性別、性取向、懷孕及生育、跨性別、婚姻／同性伴侶關係、年齡，或者基於兼職固定年期工人而受到歧視或被剝奪機會。我們僅可根據個人的相關能力、技能及能力進行甄選、晉升及以其他方式處理。管理層有責任保護員工或求職者免受任何形式的歧視，而任何引起管理層注意的非法歧視行為均應小心處理。

和諧工作環境

除了建立多元化環境外，太陽城的首要任務是致力維持一個沒有騷擾、沒有欺凌的工作環境，讓每位員工都感到安全、受到尊重及獲得尊嚴的對待。太陽城對任何恐嚇、敵對、侮辱、羞辱或冒犯行動及行為(不論在行動上或口頭上，濫用權力或地位與否)均採取零容忍政策。本集團嚴禁任何有關騷擾或欺凌行為，並視之為不當行為，可能導致被解僱。任何提出投訴或協助調查的人士將受到保護，免受恐嚇、傷害或歧視。對作出有關騷擾或欺凌投訴的員工進行報復屬違紀行為。

Employee Communication

Suncity regards communication and engagement with employees as important elements for them to feel valued, empowered, and motivated. Such efforts are also viewed essential for the improvement of team cohesion and enhanced work performance. During the Reporting Period, aside from providing channels for employees to voice their views, staff activities were also organised online for employees to bond and exchange opinions outside of work under COVID-19 pandemic limitation while protecting employees' health and safety.

Employment Figures

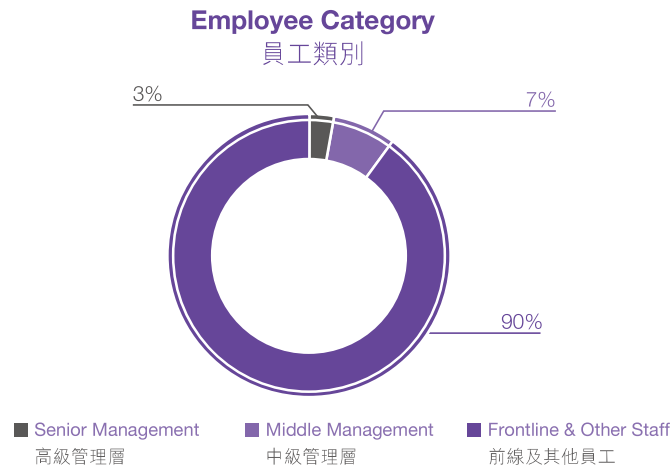
During the Reporting Period, Suncity complied with all applicable laws and regulations, and did not note of any material non-compliance relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, discriminations and other benefits and welfare. As of 31 December 2020, the Key Operations, Tigre de Cristal, and Dongyang Xinguang involved 3,959 employees, 99.3% of which worked full time. 67.4% of all employees were engaged in Hoiana, and 27.3% of were engaged in Tigre de Cristal. The gender ratio between male and female was about 1.2:1. The graphs below show the workforce distribution by employee category, age group and nationality:

員工溝通

太陽城視與員工的溝通及參與為員工感到受重視、獲賦予力量及激勵的重要元素。該等努力亦被視為提升團隊凝聚力及提升工作表現的關鍵。於報告期間，除提供渠道給員工表達意見外，我們亦在疫情限制下組織線上員工活動，在保障員工健康及安全下，讓員工在工作之餘交流意見。

僱傭數據

於報告期間，太陽城已遵守所有適用法律法規，且並無發現任何有關薪酬及解僱、招聘及晉升、工作時數、休假、平等機會、多元化、歧視以及其他待遇及福利的重大違規情況。截至2020年12月31日，主要業務水晶虎宮殿及東陽新光共有3,959名員工，其中99.3%為全職員工。67.4%的員工參與會安南岸綜合娛樂度假村項目，而27.3%的員工則參與水晶虎宮殿項目。男女比例約為1.2:1。下圖列示按員工類別、年齡組別及國籍劃分的勞動力分佈：



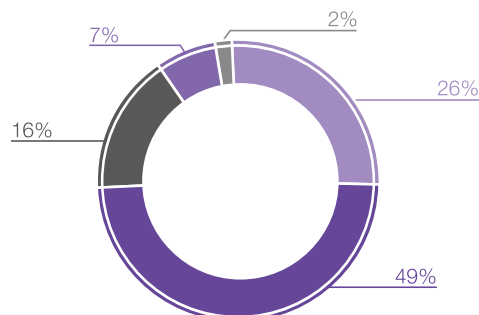
Note: Senior Management refers to Directors and CFO, Middle Management refers to manager grade or above employees, and Frontline & Other Staff are all other general staff.

附註：高級管理層指董事及首席財務總監，中級管理層指經理級或以上員工，而前線及其他員工均為其他一般員工。

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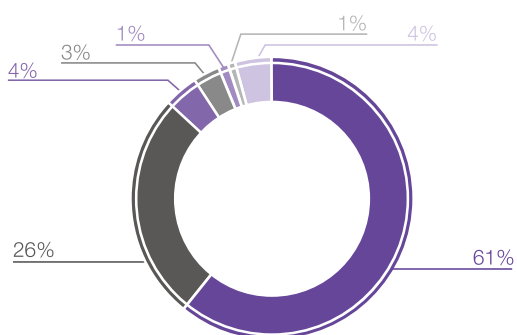
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Age Group
年齡組別



■ 18-25 years old 18至25歲
■ 26-35 years old 26至35歲
■ 36-45 years old 36至45歲
■ 46-55 years old 46至55歲
■ 56 or above years old 56歲或以上

Nationality
國籍



■ Vietnamese 越南
■ Russian 俄羅斯
■ Chinese 中國
■ Malaysian 馬來西亞
■ Hong Kong Chinese 中國香港
■ Macau Chinese 中國澳門
■ Others 其他

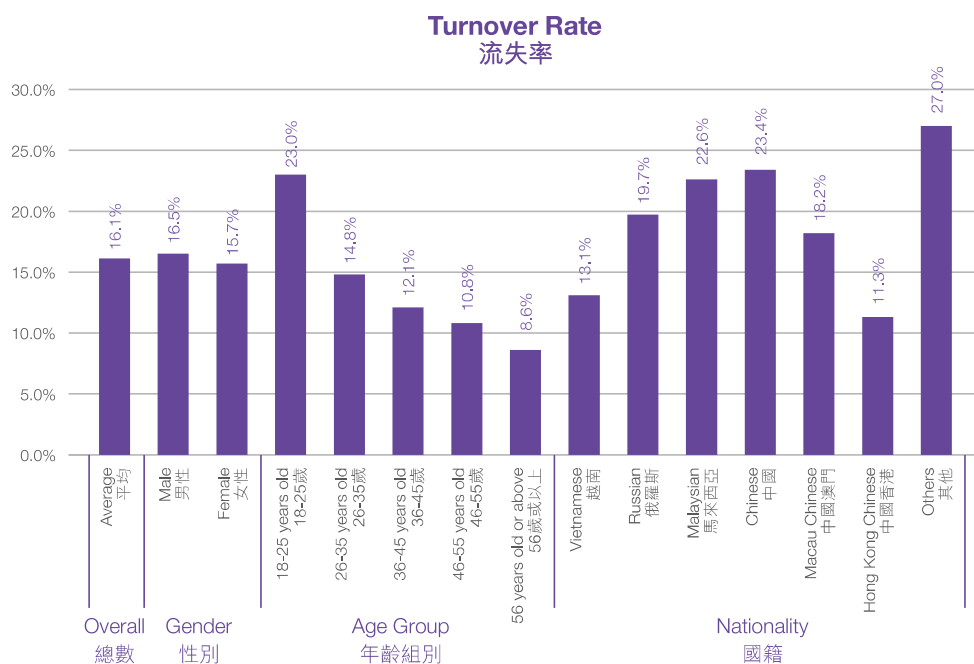
Note: "Others" include, Filipino, Australian, Singaporean, Taiwanese, Korean, British, American, Portuguese, French, Indonesian, Japanese, Nepalese, Turkish, Canadian, South African, Sri Lankan, Swedish, Swiss, German, Ghanaian, Indian, Danish, Bulgarian, Greek, and Mauritian. They each contribute to less than 0.6% of the workforce.

附註：「其他」包括菲律賓、澳洲、新加坡、台灣、韓國、英國、美國、葡萄牙、法國、印尼、日本、尼泊爾、土耳其、加拿大、南非、斯里蘭卡、瑞典、瑞士、德國、迦納、印度、丹麥、保加利亞、希臘及模里西斯，各自對勞動力的佔比少於0.6%。

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Suncity strives to maintain employee turnover rate at an acceptable level to facilitate accumulation of professional skills and experience. During the Reporting Period, the Key Operations, Tigre de Cristal, and Dongyang Xinguang's overall employee turnover rate was about 16%.

太陽城致力將員工流失率維持在可接受水平，以促進專業技能及經驗的累積。於報告期間，主要業務水晶虎宮殿及東陽新光的整體員工流失率約為16%。



Note: Turnover rate = (number of employees who left the operations during the Reporting Period/number of employees working at the operations as of 31 December 2020) x 100%. For Tigre de Cristal, only the number of employees who left from 16 October to 31 December 2020 was included in the calculation as Suncity only acquired 77.5% of controlling interest over it on 15 October 2020.

附註：流失率 = (於報告期間離開業務的員工人數 / 於2020年12月31日於業務工作的員工人數) x 100%。就水晶虎宮殿而言，由於太陽城僅於2020年10月15日收購其77.5%控股權益，故計算時僅計入2020年10月16日至12月31日離職的員工人數。

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Employee Well-Being

Suncity follows all relevant laws and regulations relating to providing a safe working environment and protecting employees from occupational hazards. No noted non-compliance that has a significant impact on Suncity has been noted. On top of providing basic medical benefits, Suncity has a series of preventive measures to prevent putting employees' health and safety in jeopardy.

Occupational Health and Safety

Suncity strives to provide and maintain a safe and healthy workplace for all employees. To protect the health of all employees, all workplace, including vehicles, are smoke-free. Safety rules and general procedures are established and placed in notable locations for easy reference. Fire extinguishing tools, escape routes, and relevant procedures are familiarised by employees in case of any emergency events, and the functionality and safety of such tools are regularly inspected by professionals. Ventilation, humidity, and greenings are controlled in working environments to make workplaces more pleasant. Suncity also encourages employees to raise any potential hazard or working conditions if there is a concern. To reinforce and cultivate the safety awareness of employees, regular safety training is arranged.

If outdoor work or those that require physical labour is required, e.g., work at construction sites, work in facility management, laundry, firefighting prevention, all necessary equipment and protective gears would be provided to protect employees' occupational safety.

員工福祉

太陽城遵守所有有關提供安全工作環境及保護員工免受職業危害的相關法律法規。概無發現對太陽城有重大影響的違規情況。除提供基本醫療福利外，太陽城亦採取一系列預防措施，防止員工的健康與安全受損。

職業健康與安全

太陽城致力為全體員工提供及維持安全及健康的工作場所。為保障全體員工的健康，所有工作場所(包括汽車)均為禁煙。我們已制定安全規則及一般程序，並放置於顯眼處方便參考。員工需要熟悉各種滅火工具、逃生路線及相關程序以應付緊急狀況，該等工具的性能及安全性會定期由專業人士進行檢查。工作環境的通風、濕度及綠化均控制得宜，以為員工提供舒適的工作場所。太陽城亦鼓勵員工提出任何潛在危險或值得關注的工作狀況。為加強及培養員工的安全意識，我們定期安排安全培訓。

如需要進行戶外工作或需要體力勞動，例如建築工地工作、設施管理、洗衣、消防工作等將向員工提供所有必要設備及防護裝備，以保護員工的職業安全。

COVID-19 Reactions

2020 had been a difficult year for Suncity due to the global outbreak of COVID-19. Suncity strived to strike a balance between ensuring safety while keeping the operations running to secure income for employees.

Suncity kept on high alert and released up-to-date information promptly whenever any cases worthy of concern was identified. Levels of susceptibility would also be informed such that employees did not worry overly while still staying vigilant. The major measures that Suncity has taken to protect employees' health and safety during the pandemic include:

- Establishing a taskforce to keep track of COVID-19 developments
- Adopting flexible home-officing plans, if possible
- Strengthening health surveillance and hygienic measures, such as, measuring body temperatures, wearing a surgical mask, disinfecting shared items and areas, etc.
- Requesting employees to disclose situations which may have exposed them to the virus
- Covering COVID-19 testing expenses at private clinics and all relevant eligible outpatient services
- Granting any statutory sick leave in accordance with the Employment Ordinance, if an employee is required or ordered to be put under medical surveillance or quarantine
- Reducing contacts with other parties and logging records of visitors if meeting at Suncity's premises is inevitable
- Encouraging social distancing and the purchase of take-away meals

Such efforts have enabled the Key Operations to achieve a zero-infection record within the Reporting Period.

應對疫情的措施

由於全球爆發新型冠狀病毒疫情，2020年對太陽城而言是艱難的一年。太陽城致力在確保安全與維持業務運作以保障員工收入之間取得平衡。

太陽城保持高度警惕，一旦發現任何值得關注的事件，將及時發佈最新消息。我們亦會告知易受影響的程度，以便員工在保持警惕的同時不會過度擔憂。太陽城於疫情期間為保障員工健康與安全而採取的主要措施包括：

- 成立工作小組以跟進疫情的發展
- 盡可能採取靈活的在家工作計劃
- 加強健康監察衛生措施，如量度體溫、佩戴外科口罩、對共享物品和區域進行消毒等。
- 要求員工披露可能接觸病毒的情況
- 涵蓋私人診所及所有相關合資格門診服務的病毒檢測開支
- 根據僱傭條例授予任何法定病假(倘員工須接受或被勒令接受醫療監察或隔離)
- 倘不可避免地需要於太陽城的場所會面，則減少與其他人士接觸並保存訪客進出紀錄
- 鼓勵保持社交距離及購買外賣食物

該等措施使主要業務於報告期間達致零感染紀錄。

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Occupational Safety Figures

The efforts in safety and health have been paid off and Suncity aims to prevent any work-related injury, loss or fatality in upcoming years.

During the year ended 31 December 2020, Suncity was not aware of any non-compliance with the laws and regulations relating to providing a safe working environment and protecting employees from occupational hazards. There was no noted case of work-related injury or fatality.

Development and Training

Suncity places a strong emphasis on employees' professional development as it is believed that learning is a shared responsibility.

There are various in-house as well as external learning opportunities that Suncity offers its employees. In terms of formal training, there are induction programmes for Suncity's new recruits to get to know Suncity's background, culture, structure and systems, workflows, etc., as well as regular training on updated industry knowledge or revision of best practices, such as occupational and fire safety, code of conduct, professional skills, supervisory skills, customer services, etc.

Other settings where learning opportunities are provided include, office seminars and workshops – where employees gather to discuss, practice, and exchange experiences to learn from one another; community or civic events – where employees are supported to seek affiliation with communities and organisations for professional writing and public speaking experiences; and professional organisations and conferences – which employees are reimbursed if they join and attend to gain industry insights. Suncity also encourages employees to identify their own objectives and take an active role in their development according to their own needs and pace for more effective outcomes.

Identification of training needs and evaluation of their effectiveness is carried out by regularly reviewing employees' performance and competence, and referring to requirements of relevant laws and regulations.

職業安全數據

安全及健康方面的努力已取得成果，太陽城致力於未來數年防止任何工傷、損失或死亡。

截至2020年12月31日止年度，太陽城並不知悉任何違反有關提供安全工作環境及保護員工免受職業危害的法律法規的情況。並無發現任何工傷或死亡個案。

發展及培訓

太陽城非常重視員工的專業發展，因為我們相信學習是共同的責任。

太陽城為其員工提供多種內部及外部學習機會。就正式培訓而言，太陽城為新員工安排入職課程，以了解太陽城的背景、文化、架構及系統、工作流程等，並舉行定期培訓以提供最新的行業知識或修訂最佳常規，如職業及消防安全、操守守則、專業技能、監督技能、客戶服務等。

提供學習機會的其他環境包括辦公室研討會及工作坊 – 員工聚首一堂以討論、實踐及交流經驗互相學習；社區或公民活動 – 支持員工尋求與社區及組織的聯繫，以獲得專業寫作及公開演講的體驗；以及專業組織及會議 – 倘員工加入專業組織及出席有關會議以增加行業見解，費用一律可獲報銷。太陽城亦鼓勵員工識別自身目標，並根據自身需要及步伐積極參與發展，以取得更有效的成果。

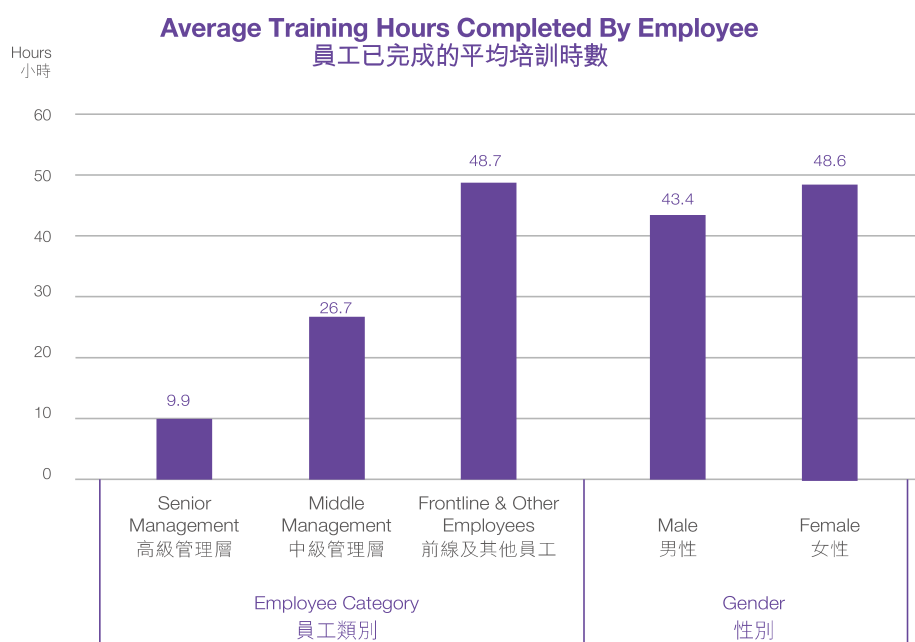
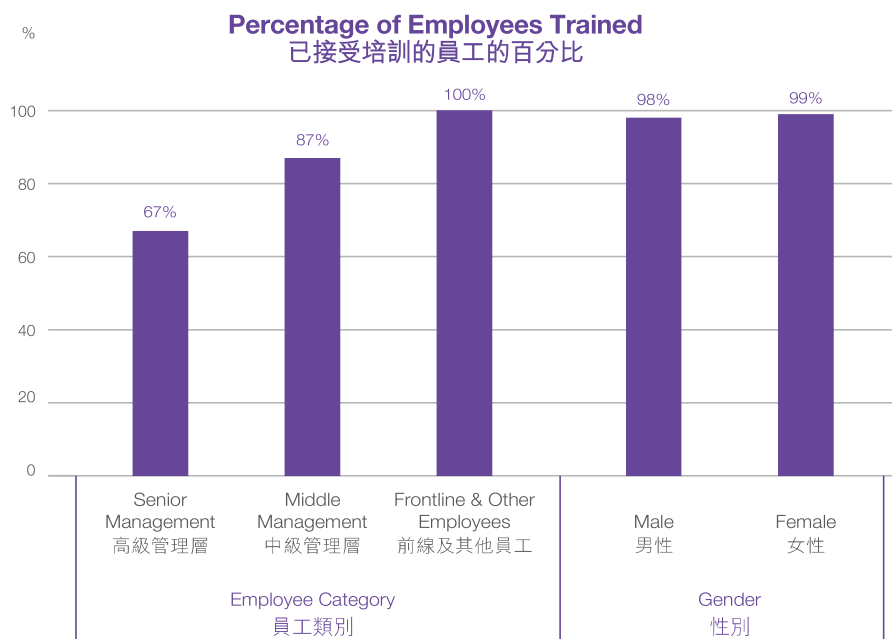
透過定期檢討員工的表現及能力，並參考相關法律法規的規定，識別培訓需要及評估相關成效。

Training Figures¹

During the Reporting Period, 98% of the employees from the operations in Hong Kong, Macau, and Vietnam were trained. The average hours of training completed by each employee in these operations was 45.8 hours.

培訓數據¹

於報告期間，98%來自香港、澳門及越南業務的員工已接受培訓。該等業務的每名員工完成培訓的平均時數為45.8小時。



¹ Only the operations in Macau and Vietnam are included in the calculation of training statistics.

¹ 在計算培訓數據時只包括澳門及越南的業務

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Labour standards

Suncity complies with all relevant laws and regulations to safeguard the rights of its employees. Labour exploitation, such as child labour or forced labour, is strictly prohibited and not tolerated. To avoid such practices, background checks are conducted for every new employee to verify their age and legal eligibility of working for Suncity. Mutual agreement must also be obtained before the commencement of any employment relationships. If any violation is discovered, the contract would be terminated with immediate effect. This practice is also required for workers hired by Suncity sub-contractors, if applicable. During the Reporting Period, no material non-compliance with laws and regulations relating to preventing child and forced labour was noted.

OPERATING PRACTICES

Supply Chain Management

Suncity tends to maintain long term relationship with its suppliers to ensure a stable supply of services provision by Suncity. When selecting suppliers and contractors, Suncity's top priority is to minimise the potential risks brought by cooperating suppliers to Suncity. Apart from compliance with relevant legal requirements, supply stability, quality and reputation, the ESG performance of potential suppliers are also considered to ensure that they can add value to Suncity's pursuit of sustainability excellence.

As Suncity's businesses are dispersed across multiple regions, identification of environmental and social risks and the promotion of environmentally preferable products and services vary. Nevertheless, all operations acknowledge the need to address ESG risks along the supply chain. Depending on the jurisdiction the business operates in, some have policies that focuses on the environmental performance of suppliers, some reviews the occupational health and safety protection and policies of contract employees offered by contractors, while others put an emphasis on evaluating and preventing corruption, bribery, extortion, fraud, and money laundering risks.

In general, at least two to three suppliers are involved in the tendering process where possible to ensure a fair and transparent quotation. If the suppliers all meet the sustainability prerequisites, priority is given to local suppliers to promote local economic development and reduce carbon footprints.

勞工準則

太陽城遵守所有相關法律法規，以保障員工權利。本集團嚴禁及不容忍僱用童工或強制勞工等。為避免有關做法，我們會對每名新員工進行背景調查，以核實彼等為太陽城工作的年齡及法律資格。在任何僱傭關係開始前亦必須取得雙方同意。倘發現任何違規行為，合約將即時終止。太陽城分包商(如適用)僱用的工人亦須遵守此慣例。於報告期間，並無發現嚴重違反有關防止童工及強制勞工的法律法規的情況。

經營常規

供應鏈管理

太陽城傾向與供應商維持長期關係，以確保太陽城提供穩定的服務。在挑選供應商及承包商時，太陽城的首要任務是盡量降低合作供應商為太陽城帶來的潛在風險。除遵守相關法定要求、供應穩定性、質量及聲譽外，亦考慮潛在供應商的環境、社會及管治表現，以確保該等供應商能夠為太陽城追求卓越可持續發展帶來價值。

由於太陽城的業務分散於多個地區，識別環境及社會風險以及推廣環保產品及服務的方式各有不同。儘管如此，所有業務均知悉有必要正視供應鏈中的環境、社會及管治風險。視乎業務經營所在的司法權區，部分政策專注於供應商的環境表現，部分檢討承包商提供的職業健康與安全保障以及合約員工政策，而其他政策的重點則在於評估及防止貪污、賄賂、勒索、欺詐及洗黑錢風險。

一般而言，在可能的情況下，會邀請至少兩至三名供應商參與招標程序，以確保報價公平透明。倘全部供應商均符合可持續發展的先決條件，我們會優先考慮本地供應商，以促進本地經濟發展及減少碳足跡。

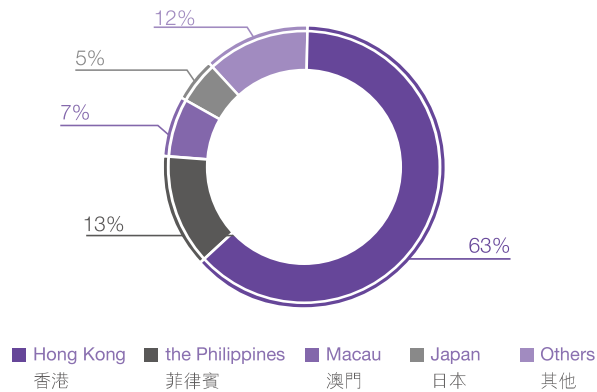
Suppliers Figures

During the Reporting Period, the operations in Hong Kong, Macau, Mainland China, and the Philippines engaged 59 major suppliers who provided legal and professional services, equipment, and travel related services. Most of them were in close proximity to the operating location.

供應商數據

於報告期間，香港、澳門、中國內地及菲律賓的業務委聘59家主要供應商提供法律及專業服務、設備及旅遊相關服務。該等供應商大部分鄰近經營地點。

Suppliers by Geographical Location
按地域分佈劃分的供應商



Product Responsibility

Suncity pays high attention to the quality of products and services provided. It recognises its responsibility in meeting expectations of customers, business partners, and all other stakeholders while operating. During the Reporting Period, Suncity complied with all relevant laws and regulations relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. There was not any material noted non-compliance.

產品責任

太陽城高度重視所提供產品及服務的質素。我們深明在營運過程中滿足客戶、業務夥伴及所有其他持份者期望的責任。於報告期間，太陽城已遵守有關所提供產品及服務的健康與安全、廣告、標籤及私隱事宜的所有相關法律法規以及補救方法。並無發現任何重大違規情況。

Customer Health and Safety

High concern is put on assuring that all services provided and products sold fulfil statutory requirements and beyond, especially for Suncity's servicing businesses. The Standard Operating Procedures (SOPs) are also available to spell out the processes and actions to be taken under different security related scenarios. This is enacted by conducting strict inspections to maintain a high standard of products used for the performance of Suncity's services. During the Reporting Period, the prevalence of COVID-19 posed a huge threat to Suncity's servicing businesses and increased their risks of impacting customers' health. To protect the health of all visitors, certain premises were temporarily closed when the pandemic peaked to avoid the gathering of crowds. When the premises re-opened, measures such as flow control, temperature checks, and provision of basic sanitising products were adopted. The health conditions of such premises are also closely monitored to avoid a spread of the virus by Suncity's employees.

客戶健康與安全

太陽城高度重視確保所提供的服務及所出售的產品均符合併超越法定要求，尤其是太陽城的服務業務。我們亦已制定標準操作程序以說明在不同安全相關情況下將採取的程序及行動。我們進行嚴格檢查以保持用於履行太陽城服務的產品符合高標準。於報告期間，疫情持續爆發對太陽城的服務業務構成巨大威脅，並增加影響客戶健康的風險。為保障所有訪客的健康，若干場所於疫情高峰期暫時關閉，以避免人群聚集。我們已於重新開放場所時採取人流管制、體溫檢測及提供基本消毒產品等措施。該等場所的衛生狀況亦受到密切監控，以避免太陽城員工傳播病毒。

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At operations where food is served, Suncity takes a strict screening and selection procedure to ensure food safety and eliminate any risks.

During the Reporting Period, no attention was raised regarding the health and safety of the products sold.

Customer Service

Customer feedback and satisfaction is regarded as a key channel for evaluating the performance of Suncity's product and service provision. To enable communication and feedback, there are hotlines, feedback forms, and regular consultation and meetings, available for customers to provide their opinions. Any negative opinion deemed constructive would be reviewed and discussed by management in a professional manner. The complainant may be further contacted to obtain more details and opinions for improvement and rectification work. It is Suncity's aim to have only customers who are content.

Intellectual Property

Suncity strictly observes intellectual property rights of all parties, including those of Suncity's, its suppliers, competitors, clients, and other organisations. Suncity is aware of the procedures of obtaining, perfecting, and protecting its intellectual properties and gives instructions to employees on how they shall be executed.

Data Protection and Privacy

Due to the wide range of data that Suncity processes and handles for its operations, data protection is regarded the most material topic among stakeholders. Suncity recognises its responsibility in protecting private information of its customers, business partners, and clients. It also strives to protect any confidential dealings, trade secrets, intellectual properties, or any other knowledge that is not publicly available.

Employees shall respect privacy and keep personal data obtained, held, and processed during the business process confidential in accordance with relevant confidential requirements as set out in internal policies to protect the privacy of customers. At no given time shall such information be disclosed or used beyond the purpose of the collection purpose as instructed by Suncity. Any breach of such policies may face termination of employment without prior notice. Non-disclosure agreements are also made with external parties to ensure no sensitive information is leaked before any of them are made public.

During the Reporting Period, Suncity was not aware of any non-compliance with relevant laws and regulations related to customer data protection.

在涉及餐飲的業務中，太陽城採取嚴格的篩選及甄選程序，以確保食物安全及消除任何風險。

於報告期間，概無就已出售產品的健康與安全提出任何關注。

客戶服務

客戶意見及滿意度是評估太陽城所提供產品及服務表現的主要渠道。為實現溝通及意見，我們設有熱線、意見表格及進行定期諮詢及會議，以供客戶發表意見。任何被視為具建設性的負面意見將由管理層以專業方式審閱及討論。我們可能會進一步聯絡投訴人，以取得更多詳情及意見，藉以便進行改善及糾正工作。太陽城的目標是讓每名客戶感到滿意。

知識產權

太陽城嚴格遵守各方的知識產權，包括太陽城、供應商、競爭對手、客戶及其他組織的知識產權。太陽城知悉取得、完善及保護知識產權的程序，並就如何執行相關程序向員工作出指示。

資料保護及私隱

由於太陽城就業務處理及負責的數據範圍廣泛，資料保護被視為持份者最重要的事項。太陽城明白保護客戶、業務夥伴及客戶私人資料的責任。我們亦致力保護任何保密交易、商業秘密、知識產權或任何其他不可公開的知識。

員工應尊重私隱，並根據內部政策所載的相關保密規定對在業務過程中獲得、持有及處理的個人資料保密，以保障客戶私隱。無論在任何指定時間，有關資料概不得披露或用於太陽城所指示收集目的以外的用途。任何違反該等政策的行為均可能面臨終止僱用而不予事先通知。我們亦與外部人士訂立不披露協議，以確保任何敏感資料在公開發佈前不會被洩漏。

於報告期間，太陽城並不知悉有任何有關客戶資料保護的相關法律法規的違規情況。

Rent Relief

Suncity understands COVID-19 has been a difficult time and especially stressful for small businesses. Suncity believes it is the appropriate timing to give back to its clients and small business in the community as its social responsibility. To help relieve the struggle of keeping the businesses running and protecting jobs, the property leasing operation in the PRC offered rent reduction for its tenants.

Responsible Gaming

Suncity has a Responsible Gaming Commitment for its gaming premises, which strives to provide guests an enjoyable gambling experience while minimising any harmful consequences. Suncity is committed to complying with all applicable laws and regulations and collaborating with the government to help guests make responsible gaming decisions. Under the Responsible Gaming Awareness Program, all employees working at the Key Operations' gaming premises are trained and assessed annually on responsible and problem gambling, and signs worth attention for assistance providence. Some of the safeguards within the programme include:

- Casino Self-Exclusion – Interested patrons may apply for self-exclusion from entering casinos
- Casino Entry Checks – Entry made available to patrons above 18 years old
- Responsible Service of Alcohol
- Gambling Product Information – Game Rules made available to patrons to educate them on chances of winnings and house advantage information
- Assistance and Support – Responsible Gambling email group available to patrons and displayed via pamphlets or information displays in the casino

Anti-Corruption

Suncity places great importance on the ethicality and integrity of its employees. Suncity complies with all relevant laws and regulations relating to anti-competition, bribery, extortion, fraud, and money laundering. To prohibit bribery and corruption, strict and clear internal-control policies and well-structured business processes are designed for employees and suppliers to follow when carrying out business activities. During the Reporting Period, no noted cases of non-compliance nor illegal practices regarding corrupt practices had been identified in any of Suncity's operations.

租金減免

太陽城明白爆發疫情尤其是對小商戶來說是艱難的時期。太陽城相信現時是回饋客戶及社區中小型企業的適當時機，以履行社會責任。為協助一直努力抗疫及保就業的商舖，中國物業租賃業務為租戶提供減租優惠。

負責任博彩

太陽城對博彩場所作出負責任的博彩承諾，致力為賓客提供愉快的博彩體驗，同時盡量減少任何有害後果。太陽城致力遵守所有適用法律法規，並與政府合作，協助賓客作出負責任的博彩決定。根據負責任博彩意識計劃，所有於主要業務營運的博彩場所工作的員工每年均接受有關負責任及問題博彩以及值得關注需予協助跡象的培訓及評估。計劃內的部分保障措施包括：

- 自我禁止進入娛樂場 – 有興趣的顧客可申請自我禁止進入娛樂場
- 娛樂場入場檢查 – 僅年滿18歲以上的顧客方可入場
- 負責任的酒精服務
- 賭博產品資訊 – 向顧客提供遊戲規則，教育他們贏取彩金的機會及莊家優勢的資料
- 協助及支援 – 向顧客提供負責任的博彩電郵小組，並透過小冊子或於娛樂場設立展示板進行展示

反貪污

太陽城非常重視員工的道德及誠信。太陽城遵守有關反競爭、賄賂、勒索、欺詐及洗黑錢的所有相關法律法規。為禁止賄賂及貪污，太陽城制定嚴格及清晰的內部監控政策及結構完善的業務流程，以便員工及供應商於進行業務活動時遵守。於報告期間，太陽城的任何業務中並無發現任何有關貪污行為的違規事件或非法行為。

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Suncity strictly prohibits the receipt and offering of bribes to affect the placing of an agreement with suppliers or the securing of business. Any occurrence of such misconduct or dishonesty may result in the termination of the employment.

To prevent such behaviours, clearly written terms and code of conduct are stated and agreed upon the employment contract. Anti-corruption training is also provided upon employees' entrance in the company as well as regularly at the course of employment. Senior management and the Board, who have huge responsibility in governing Suncity's anti-corruption performance, are encouraged to attend specifically designed courses organised by authorities, such as the Stock Exchange and ICAC to strengthen their understanding.

External professionals are also especially engaged to assess and review the adequacy and effectiveness of Suncity's internal controls on anti-money laundering of Suncity's casino operations. Assessment of such internal controls are regularly reviewed and updated to strengthen the control over such practices.

OUR COMMUNITY

Suncity regards promoting the well-being and prosperity of the region as its responsibility. It proactively makes contributions to various community activities and explores community investment opportunities which can meet the needs of society.

Well-Being

With a view to combating the COVID-19 pandemic, the health and safety of its staff and customers was Suncity's top priority during the Reporting Period. Suncity has implemented intensified precautionary measures in its Hong Kong office as well as properties overseas to achieve the highest degree of health and safety vigilance, in accordance with advisories and protocols issued by local and international authorities. Some of the measures included: mandatory mask-wearing, body temperature checking, and social distancing; frequent deep cleaning and disinfection of public areas and common touch points; provision of face masks and hand sanitiser to guests upon request; request for health declaration from all contractors and other third parties who visit Suncity's properties; regular cleaning of air filters and air conditioning systems; and briefing all staff on enhanced personal hygiene.

太陽城嚴禁受賄及行賄以影響與供應商訂立協議或獲得業務。發生任何有關不當或不誠實行為均可能導致終止僱用。

為防止有關行為，本集團於僱傭合約上清楚列明及協定書面條款及行為守則。我們亦會在員工入職時以及在僱傭過程中定期提供反貪污培訓。高級管理層及董事會肩負管理太陽城反貪污表現的重任，我們鼓勵他們參加由聯交所及廉政公署等機構組織的特定課程，以加強他們的了解。

我們亦特別委聘外部專業人士評估及檢討太陽城對其娛樂場業務的反洗黑錢內部監控是否充分及有效。我們定期檢討及更新有關內部監控的評估，以加強對有關常規的監控。

我們的社區

太陽城視促進區內社福及繁榮為己任。我們積極參與各項社區活動，並發掘符合社會需要的社區投資機會。

福祉

為應對疫情，於報告期間，員工及客戶的健康與安全為太陽城的首要任務。太陽城已根據本地及國際機構發佈的建議及指引，在香港辦事處及海外物業實施加強預防措施，以實現最高水平的健康與安全警惕。部分措施包括：強制佩戴口罩、量度體溫及保持社交距離；頻密地對公眾地方及經常接觸點進行深度清潔及消毒；應要求向賓客提供口罩及搓手液；要求所有到訪太陽城物業的承包商及其他第三方作出健康申報；定期清潔空氣過濾器及冷氣系統；及向全體員工介紹加強個人衛生。

Community Participation

Suncity regards promoting well-being and prosperity for the region as its responsibility. To this end, it has proactively engaged in diversified community activities and developed community investment strategies to cope with the development needs of the local community, while actively contributing to society.

Suncity also encourages employees to seek opportunities, participate more in charity work in the future and get involved in various community programs, such as community health initiatives, sports, cultural activities, volunteer work and education.

Hoiana, founded the Hoiana Cares Foundation (“**Hoiana Cares**”) in 2018. Hoiana Cares aims to support the local Vietnamese community, Quang Nam, in the field of education, health care, environmental protection, children, elderly and disabled care and other charitable activities with the purpose of improving the quality of life of the local people. Some of the activities organised by Hoiana Cares in 2020 included:

Donating 10 million face masks to the Tay Giang medical centre and schools in Tay Giang District, Quang Nam Province

When the Tay Giang District in Quang Nam Province was hit hard by the coronavirus pandemic, Hoiana Cares coordinated efforts across teams to source masks for the community. Their perseverance had enabled Hoiana Cares to donate 5 million face masks to staff and patients at the Tay Giang medical centre, and another 5 million to students at schools in Tay Giang District.

Donating 31,000 face masks to local Vietnamese children in Thang Binh, Duy Xuyen and Tay Giang Districts

Hoiana Cares donated 16,000 face masks to local Vietnamese children in Thang Binh District and Duy Xuyen District, and 15,000 face masks to Tay Giang District through Children of Vietnam, to safeguard their health when the regions were in shortage of face masks during the pandemic.

Donating Vietnamese Dong (“VND”) 500 million to Quang Nam province to support recovery from natural disasters

Hoiana Cares donated VND 500 million to support families who were affected by natural disaster in Quang Nam province. Chairman of Quang Nam Central Committee of Vietnam Fatherland Front – Mr. Vo Xuan Ca received the support on behalf of the organisation and thanked for the meaningful and timely action of Hoiana.

社區參與

太陽城視促進區內社福及繁榮為己任。為此，我們積極參與多元化的社區活動，並制定社區投資策略，以配合當地社區的發展需要，同時主動為社會作出貢獻。

太陽城亦鼓勵員工尋求機會，日後參與更多慈善工作，並參與各種社區計劃，如社區健康計劃、體育、文化活動、志願工作及教育。

會安南岸綜合娛樂度假村項目於2018年成立會安關懷基金會(「**會安關懷基金會**」)。會安關懷基金會旨在支持越南當地社區(廣南)在教育、醫療、環保、兒童、長者及殘疾護理以及其他慈善活動方面，提高當地人民的生活質素。會安關懷基金會2020年組織的部分活動包括：

向西江縣醫務中心及廣南省西江縣的學校捐贈1,000萬個口罩

當廣東西江縣受到新型冠狀病毒疫情的嚴重打擊時，會安關懷基金會協調各團隊為社區採購口罩。各團隊堅毅的精神使會安關懷基金會能夠向西江縣醫務中心的員工及患者捐贈500萬個口罩，另外亦向西江縣學校的學生捐贈500萬個口罩。

向升平縣、維川縣及西江縣當地的越南兒童捐贈31,000個口罩

在疫情期間，越南升平縣、維川縣及西江縣各地的口罩短缺，會安關懷基金會捐贈16,000個口罩予升平縣、維川縣當地的越南兒童，並透過越南兒童(Children of Vietnam)捐贈15,000個口罩予西江縣，以保障他們的健康。

向廣南省捐贈5億越南盾(「越南盾」)以支持災後重建

會安關懷基金會捐款5億越南盾支持廣南省受天災影響的家庭。越南祖國陣線廣南省中央委員會主席Vo Xuan Ca先生代表接受捐款，並感謝會安關懷基金會此項有意義和及時的行動。

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Awarding scholarships and building classrooms for students in Thang Binh

Hoiana Cares funded USD25,000 under a cooperative agreement among Thang Binh District's People's Committee, Children of Vietnam Organization (COV) and Quang Nam Charity Association. The programme awarded scholarships to a total of 200 students who were under difficult circumstances in Thang Binh District (VND 1 million/student), and financially supported the building of classrooms for Binh Phuc kindergarten in Ngoc Son Dong village.

Thanh Ha pottery and Duy Hai fishing port cleanup

More than 50 Hoiana staff teamed up to pick up rubbish, and separate recyclable and non-recyclable wastes at Thanh Ha pottery and Duy Hai fishing port. The garbage collected and separated included plastic bottles, plastic bags, packaging, food wrappers, metal cans, and cigarette butts. The cleanup activity aimed to raise public awareness of environmental protection and restore the natural beauty of the area.

Celebrating Chinese New Year with the community

In celebration of Chinese New Year, Hoiana Cares delivered hampers to households through the Duy Hai Commune People's Committee. A traditional lion dance performance was presented to enhance the festive atmosphere, wishing everyone a good health.

為升平縣學生頒發獎學金及興建教室

會安關懷基金會根據升平縣人民委員會、越南兒童(Children of Vietnam)機構及廣南慈善基金會(Quang Nam Charity Association)訂立的合作協議撥款25,000美元。該計劃向於升平縣合共200名貧苦學生頒發獎學金(每名學生100萬越南盾)，並為Ngoc Son Dong村內的平福幼稚園資助興建教室。

清理清河陶瓷村和Duy Hai漁港

超過50名會安南岸綜合娛樂度假村員工於清河陶瓷村和Duy Hai漁港一起收集垃圾，並將可回收及不可回收的垃圾進行分類。所收集及分類的垃圾包括膠樽、膠袋、包裝、食物包裝、金屬罐及香煙頭。清潔活動旨在提高公眾的環保意識及恢復區內的自然美景。

與社區慶祝農曆新年

為慶祝農曆新年，會安關懷基金會透過Duy Hai Commune People's Committee向家庭送上禮物籃，並舉辦傳統的舞獅表演，以提升節日氣氛，祝願每個人都身體健康。